

## FAQs

### Who is AllēusHealth Analytics?

Allēus is a patient advocacy company working in conjunction with your medical provider or insurance company to analyze whether your medical bill could be covered by funds recovered from other legally responsible third-party payors. We are not a debt collection agency, and this is not an attempt to collect any debt.

### How can Allēus help me?

Allēus may be able to assist you in identifying any third parties such as drug and medical device manufacturers that may be responsible for paying your medical bills, costs and expenses for injuries you may have suffered related to these drugs, products or devices.

### How did you get my information?

We are working with your medical provider or health care insurer to help patients determine if they may qualify to recover monies from other responsible parties to cover their medical bills and expenses, and we received your information as part of this process.

### Will I get money?

Every patient's circumstances are different. Our patient advocates will review your unique situation to determine the next steps.

### How do I know this is not a scam?

You are welcome to contact your medical provider or health care insurer to confirm Allēus is working directly with them.

### Is there a cost associated with participating?

There are no out-of-pocket costs to you for our services.

### Is my personal information safe?

Allēus is committed to upholding patient rights to privacy and choice. Allēus achieved HITRUST CSF® Certification to independently verify our demonstrated ability to protect your health information.

### Do I have to participate in the program?

If you qualify for the program, you choose whether you want to participate, and you may opt out at any time. In addition, we do not share your information with any other party without your authorization.

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